

Consulate General of India Erbil

Government of India has launched “**Su-Swagatam**” Mobile App to facilitate travel to India. Through this App (available on Google Play store for Android users and on App store for IOS users), visitors would be facilitated with following visa related services:-

- a) Apply for visa-(Regular Visa, e-Visa, Visa on arrival while in home country.

- b) Online Foreigners Regional Registration Office (e-FRRO) services-Apply e-FRRO Services (like visa extension, visa conversion, exit-permit etc.) while in India.

- c) Check Status of visa and e-FRRO applications.

- d) Notification-Advisories/notifications by Ministry of Home Affairs and Bureau of Immigration (Bol).

- e) Language Assistance-Signage and Language converter (multiple languages)

- f) Chatbot-Help center for Applicant queries.

- g) Nearby places- Foreigners would be facilitated in exploring nearby places like Tourist Places, Govt. Agencies, transport services, Entertainment, health services, Religious places, Lodging, Boarding facilities, etc.

h) Salient Features:

- i) It is a one stop solution to all requirements of foreigners related to their visa to India.
- ii) It has various value added services and a single point access for Indian visa and for availing visa related services in India under e-FRRO module.
- iii) Location based services for travel and tourism- nearest tourist places, hotels, hospitals, yoga and spirituality, transport, entertainment etc. provided.
- iv) Access to essential information (Medical, Safety, Police, hospital, FRROs Embassy).
- v) User registration filling of visa application and Foreigners facilitation with Multilingual support in 1 Foreign languages.
- vi) Eligibility and Fee calculator provided.
- vii) Filling of e-Visa form with partially filled functionality and payment integration with Axis Bank an SBI.
- viii) Filling of Regular Visa online form with partially filled functionality. Document and Fee needs to submitted in Indian Consulate after printing filled application form.
- ix) Filing of Visa on Arrival(VoA) form in three languages (Japanese, Korean & Arabic) with generating pdf.
- x) Retrieval of partially filled e-Visa/Regular Visa form from desktop, Mobile and vice-versa.
- xi) e-Submission of Form-C application(a registration requirement for hotels, guest houses and other accommodations that host foreigners).
- xii) Fast Track Immigration-trusted travelers programme (FTI-TTP) for OCI card holders.

xiii) Language assistance-Text and audio(Google trial version) available.

xiv) Switching on off location services optional.

xv) Chatbot facility on FAQs and General institutions.

xvi) Facility of checking status of visa application and for visa related services in India. Status of (e-Visa and Regular Visa) based on nationality, passport no. & date of Birth with Electronic Travel Authorization (ETA) download facility available.

xvii) Alerts to foreigners regarding expiry of visa. Weekly alerts to Foreigners 30 days in advance of visa expiry, daily alerts 15 days in advance of visa expiry.

xviii) Terms of use and privacy policy have been incorporated in the mobile app.

Note:

Users are free to use either of the options i.e. the online portal (<https://indianvisaonline.gov.in/visa/Registration> -for Regular/ Paper visa and <https://indianvisaonline.gov.in/evisa/Registration> for e-visa purposes) or the Mobile App SU-SWAGATAM for submission of visa applications and seeking e-FRRO services.

The app can be downloaded through the following links:

1) Google Play Store: <https://play.google.com/store/apps/details?id=org.nic.ivfvt.visitindia>

2) Apple App Store: <https://apps.apple.com/us/app/indian-visa-su-swagatam/id1573902563>